

COURSE

THERAPEUTIC COMMUNICATION SKILLS FOR ADVANCED PRACTICE (HEAL415)

(15 week 20 credit M level course)

MARIE CURIE PALLIATIVE CARE
INSTITUTE LIVERPOOL
LEARNING AND TEACHING DIVISION





HEAL 415: THERAPEUTIC COMMUNICATION SKILLS FOR ADVANCED PRACTICE

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Interpersonal communication is a crucial element of healthcare practice and addressing the emotional and psychosocial consequences of serious illness are essential skills for effective clinical practice. Additionally, the development of meaningful, compassionate and therapeutic relationships with clients and an ability to reflect critically upon effective clinical practice are crucial attributes for advanced practitioners.

Therapeutic Communication Skills for Advanced Practice (HEAL415) is available to health professionals from a range of care settings. It provides the opportunity to acquire advanced knowledge and skills relating to the application of effective communication and the use of supportive strategies in clinical care settings.

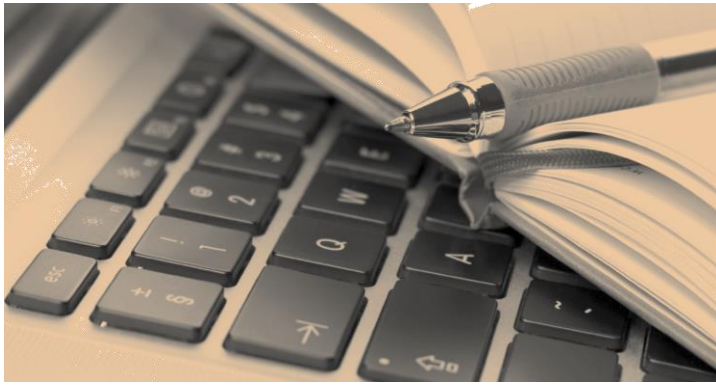
ABOUT THE COURSE

During the course you will be encouraged to examine current practice relating to the use of communication skills in developing meaningful and therapeutic relationships within clinical practice. You will critically reflect on and examine the skills required to effectively assess individual client needs and examine various strategies in managing complex situations such as addressing the emotional and psychosocial consequences of serious illness

HOW YOU WILL LEARN

A variety of interactive workshops will be used to help you to fully engage with meaningful learning, involving the use of expert speakers, group work, presentations and independent study.

The course includes a 2 day Advanced Communication Skills Training Workshop using the 'Connected' Model of training. This enables you to examine complex communication related topics using actor based, simulated patient scenarios. The Connected Model draws upon a participant led agenda, allowing you time to reflect upon your current expertise, practice newly developed skills with the use of role play and to consider the implications of applying effective communication skills within your own clinical practice. You will receive positive, constructive feedback within an interactive, intensive but safe and supportive environment. The course is facilitated by recognised advanced communication skills trainers with a clinical background in healthcare. A separate certificate will be issued for your attendance at the Connected Workshop.



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ASSESSMENT

Assessment is set against a number of clearly defined learning outcomes. There are 2 components of summative assessment for this course which will need to be successfully completed in order to achieve academic credits. For this course, the assessment consists of a written piece of work in the form of a 'critical review' and a formal 'OSCE' involving an observed assessment of a communication interaction within a simulated scenario. If you would like to find out more about any of the activities on the course or the summative assessment requirements, we would be happy to discuss this further with you.

COURSE INFORMATION

For further information about 'Therapeutic Communications Skills for Advanced Practice' including course fees and how to register please contact Mrs. Jan Barnard Administrator 0151 794 8806 or email jan.barnard@liv.ac.uk.

Funded places may be available for this course, although please be aware that these places may be limited.

WHERE DOES IT LEAD?

HEAL 415 is accredited with the University of Liverpool and can be undertaken as an individual 'stand alone' course in support of your continuing professional development or used as part of your academic study within the [MSc Advanced Practice in Healthcare Programme](#) at the University of Liverpool.

COURSE LEADERS



Mrs. Sharon Phillips
Learning and Teaching Lead (Acting)
PGCLTHE BSc (Hons) RN EN(G)
F HEA



Mrs. Anita Roberts
Senior Lecturer
MSc BSc (Hons) RN RSCN